

# Workflow/Event Management

➔ Flexible, self-configurable workflow and event management that keep your organization on the move.



## Be enterprising.

To take your business where you want it to go, flexible and self-configurable workflow is essential. That means technology that doesn't confine you to a certain way of doing things. You need tools as agile as your company, providing a consistent framework for you to easily and cost-effectively automate administrative processes, procedures, and policies, and adapt existing ones to meet your changing requirements. You need a workflow modeling solution that gives authorized users, programmers, system administrators, and managers everything they need to keep your organization responsive and on the move. Infor™ ERP SL (formerly SyteLine) Workflow/Event Management fills the bill.

## Leverage experience.

At Infor, our manufacturing professionals—many with more than 25 years of experience—are helping companies like yours stay ahead with flexible administrative processes that support the manufacturing environment. That experience is built into Workflow/Event Management, a powerful, easy-to-use framework that lets any authorized user model what happens next when an event occurs within your ERP system.

Workflow/Event Management offers significant advantages over hard-coded workflow systems. It allows you to:

- Customize the way your system performs.
- Build “softer” processes that are easy to modify.
- Reduce the amount of procedural code required to implement functionality.

## Get business specific.

With the Workflow/Event Management framework provided by Infor ERP SL, you can rely on a solution that is built, serviced, and managed by manufacturing professionals who understand your workflow requirements—above all, the need to easily tailor your ERP system to fit the way you work. The application event system provides the power and flexibility to modify application processes and policies without having to directly modify the application code and, in many cases, without having to write any procedural code at all. This greatly reduces the amount of procedural code required to implement functionality.

Workflow/Event Management consists of three basic components:

- *Events*—Uniquely named incidents that can be triggered during the use of an application.
- *Event handlers*—Data that responds to an event and executes an action.
- *Event actions*—Data that specifies the individual tasks or bits of work that are performed by the event handler. Each event handler can trigger multiple actions.

With these basics, you can build workflow that responds to key events in your organization. For example, if your sales manager wants to be notified whenever someone adds a new customer to the system, you could ask anyone who has the ability to add customers to the system and trust them to remember to send the sales manager an email. Or you could use Workflow/Event Management to automate compliance with the request.

Workflow/Event Management is ideal for organizations striving to build consistent, repeatable processes. You can use event handlers with other events to gain control of the application flow and take appropriate action, rather than being forced to call into the application using APIs. Because event handlers are defined using metadata, there is no upgrade problem, either, and no collision problem if other developers also have event handlers for the same event.

## See results now.

Built on the widely deployed Microsoft® .NET technology platform, Infor ERP SL solutions feature an advanced software architecture that is reliable, scalable, and easy to implement and manage. They are designed to integrate smoothly with your existing environment, while providing the flexibility to adapt to changing business needs over time. From the very first day, you'll save time and money with the Workflow/Event Management capabilities of Infor ERP SL by automating processes that previously required human intervention. You'll eliminate error, build a more responsive organization, and get a greater return on your ERP investment.

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